# Tuesday, September 18, 2018

			LOCATION	ТҮРЕ	PRESENTER(S)
9:00 AM	9:00 - 9:50	Kickoff	103	INFORMATIVE	Greg Price
10:00 AM	10:00 - 10:50	IT Roadmap	103	INFORMATIVE	Greg Price
	10:00 - 10:50	Travel Policy and Procedures	105	INFORMATIVE	Brenda Johns
	10:00 - 10:50	SPSS	107	TRAINING	Bernita Hamilton
	10:00 - 10:50	Ellucian Workflow Forms	109	INFORMATIVE	Zach Hudgens, Mike Peak, Amie Psarudakis
	10:00 - 10:50	One Notebook to Rule Them All	111	INFORMATIVE	Carlos Fernandez
	10:00 - 11:50	Office 365 New & Upcoming Features	IT LAB	TRAINING	Amanda Rainey
11:00 AM	11:00 - 11:50	2018 SANS Mandatory Training	103	TRAINING	Diana Ford
	11:00 - 11:50	CRM Advise	105	INFORMATIVE	Feona Singh
	11:00 - 11:50	Office 365 in the Higher Ed Classroom	107	INFORMATIVE	Carlos Fernandez
	11:00 - 11:50	Emergency Notification: An Ounce of Prevention	109	INFORMATIVE	Andy Hausman
	11:00 - 11:50	Qualtrics	111	TRAINING	Somer Givens



# Tuesday, September 18, 2018

			LOCATION	ТҮРЕ	PRESENTER(S)
1:30 PM	1:30 - 2:20	Blue Sky	103	INFORMATIVE	Greg Price
	1:30 - 3:20	Canvas Best Practices	105	INFORMATIVE	Alicia Harkless
	1:30 - 2:20	Handshake	107	INFORMATIVE	Lauren Cole
	1:30 - 2:20	CRM Recruit	109	TRAINING	Feona Singh
	1:30 - 2:20	Gigasign	111	TRAINING	Amie Psarudakis
	1:30 - 2:20	Exact Target Email: Change is Coming– Be There When it Happens	IT LAB	TRAINING	Jeremy Bunch
2:30 PM	2:30 - 3:20	Policy and Regulatory Changes	103	INFORMATIVE	Greg Price
	2:30 - 4:20	People Admin	107	INFORMATIVE	Cayce Rogers
	2:30 - 3:20	How Active Directory Works for You	109	INFORMATIVE	Rob Patrick, Michael Strickland
	2:30 - 3:20	Basecamp	111	TRAINING	Duncan Lindsey
	2:30 - 3:20	Tips and Tricks Word 2016	IT LAB	TRAINING	Josh Coates



# Tuesday, September 18, 2018

			LOCATION	ТҮРЕ	PRESENTER(S)
3:30 PM	3:30 - 4:20	Providing Exceptional Customer Service	103	TRAINING	Josh Coates
	3:30 - 4:20	ERP Reporting	105	INFORMATIVE	Zach Hammett, Jacob Regehr, Mark Ray
	3:30 - 4:20	Trojan TXT - Get the Word Out	109	INFORMATIVE	Vanessa Maulden, Kevin Ernzen, Cory Hakes
	3:30 - 4:20	Lenovo Roadmap	111	INFORMATIVE	Lenovo
	3:30 - 4:20	Microsoft OneDrive: Never Lose Data Again	IT LAB	TRAINING	Rob Patrick, Garrett Davies



# Wednesday, September 19, 2018

			LOCATION	ТҮРЕ	PRESENTER(S)
9:00 AM	9:00 - 9:50	2018 SANS Mandatory Training	103	INFORMATIVE	Diana Ford
	9:00 - 9:50	Effectively Using Your Office 365 Calendar	105	INFORMATIVE	Sven Aelterman, Amanda Rainey
	9:00 - 9:50	McAfee Security	107	INFORMATIVE	Jason Vicknair
	9:00 - 9:50	Interactive Displays for Education	109	INFORMATIVE	Bill Moran, Jonah Cardwell ITS, Danny Brisson
	9:00 - 9:50	Troy Mobile App	111	TRAINING	Mandy Mauldin
	9:00 - 9:50	Tips and Tricks for Excel 2016	IT LAB	TRAINING	Rob Patrick
10:00 AM	10:00 - 10:50	IT Best Practices	103	INFORMATIVE	Skip Busby, James Nickell, Systems, Email, eSystems, Technical Services
	10:00 - 10:50	UI 5.5	105	TRAINING	Zach Hudgens, Jack Allison, Victor Mosely
	10:00 - 10:50	Break the Walls Down! The Citrix Virtual App	107	INFORMATIVE	Adam Shattuck
	10:00 - 10:50	Elevate/Ellucian	109	INFORMATIVE	Derek Traynor (Remote)
	10:00 - 11:50	Teachers and Technology Can Be Transforming	111	INFORMATIVE	Howard, et al
	10:00 - 10:50	Tips and Tricks PowerPoint 2016	IT LAB	TRAINING	Regina Dawkins



## Wednesday, September 19, 2018

			LOCATION	ТҮРЕ	PRESENTER(S)
11:00 AM	11:00 - 11:50	Office 365 & Email Security	103	TRAINING	Amanda Rainey
	11:00 - 11:50	Managing a Shared Office Calendar	105	INFORMATIVE	Sven Aelterman, Skip Busby
	11:00 - 11:50	HR Self Service/Position Management	107	INFORMATIVE	Suzanne McCoi, Ellucian
	11:00 - 11:50	TDX Project Management	109	INFORMATIVE	Erin Scott, Andrew Graf
	11:00 - 11:50	IT Forum	IT LAB	INFORMATIVE	All Divisions
1:30 PM	1:30 - 2:20	Helpdesk Refresher for the End User	103	TRAINING	Erin Scott, Andrew Graf
	1:30 - 2:20	Financial Aid Self-Service	105	INFORMATIVE	Angela Johnson
	1:30 - 2:20	iPad Tips and Tricks	107	INFORMATIVE	Chris Dunbar
	1:30 - 2:20	Using the Purchasing Card	109	TRAINING	Jessica Hasson
	1:30 - 2:20	BYOD and the Internet of Things	111	INFORMATIVE	Fortinet, Scott Joffrion
	1:30 - 3:20	Canvas Underused Features	IT LAB	TRAINING	Dona Gibbons



## Wednesday, September 19, 2018

			LOCATION	ТҮРЕ	PRESENTER(S)
2:30 PM	2:30 - 4:20	New Controls Better Security	103	INFORMATIVE	Rob Patrick, Systems
	2:30 - 3:20	UI 5.5	105	TRAINING	Zach Hudgens, Jack Allison, Victor Mosely
	2:30 - 3:20	OpenBoard (formerly Open Sankore)	107	INFORMATIVE	Sven Aelterman
	2:30 - 3:20	Navigating the Troy University Web	109	TRAINING	Michael Foster
	2:30 - 3:20	CBRS and Smart Campus Overview	111	INFORMATIVE	Xavier Wasden
3:30 PM	3:30 - 4:20	Finance Self-Service/Budget Update	105	INFORMATIVE	Suzanne McCoil
	3:30 - 5:00	Canvas Showcase	IT LAB	TRAINING	Dr. Leora Waldner, Dr. Dayna McDaniel, Dr. Tammy Esteves, Lynn Vukovich, Robin Walsh, Maureen Flores
6:30 PM	6:30 - 7:30	Home and Small Business Cyber-Security Discussion	103	INFORMATIVE	Greg Price



### Thursday, September 20, 2018

			LOCATION	ТҮРЕ	PRESENTER(S)
9:00 AM	9:00 - 10:50	Human Resources Benefits Refresher	103	TRAINING	Ray White
	9:00 - 9:50	Document Imaging	105	TRAINING	Rick Romano, James Nickell
	9:00 - 9:50	Threat Protection with Microsoft Office 365 in the Modern Workplace	107	INFORMATIVE	Michael Brunetti
	9:00 - 9:50	Intelligent Classrooms	109	INFORMATIVE	Bill Strupp
	9:00 - 9:50	VA Certification Process	111	TRAINING	Angela Johnson
10:00 AM	10:00 - 10:50	Quoting, Purchasing, and Disposing of IT Equipment	105	TRAINING	Donna Riley, April Johnson
	10:00 - 10:50	Ad Astra Scheduling Software	107	INFORMATIVE	Luke Kearney
	10:00 - 10:50	How to Obtain Better Document Management	109	TRAINING	Sven Aelterman
	10:00 - 11:50	Faculty Self-Service Advising/Student Planning & Graduation Application Updates	111	INFORMATIVE	Abby Peters, Maggie Uphaus
	10:00 - 10:50	TDX For CSR's	IT LAB	TRAINING	Amie Psarudakis, Vanessa Maulden



# Thursday, September 20, 2018

			LOCATION	ТҮРЕ	PRESENTER(S)
11:00 AM	11:00 - 11:50	What to Expect When You're Expecting - The Troy .edu Redesign	103	INFORMATIVE	John Yohn
	11:00 - 11:50	Predictive Analytics Reporting	105	INFORMATIVE	Zach Hammett
	11:00 - 11:50	HR Supervisor and Department Support Staff Training	107	TRAINING	Kara Hall
	11:00 - 11:50	Academic Video Made Simple: How to Enhance the Teaching and Learning Process with Video	109	INFORMATIVE	Brock Ostertag, Sven Aelterman
	11:00 - 11:50	WebEx	111	TRAINING	Donna Riley, Diana Ford
	11:00 - 11:50	Tips and Tricks Excel 2016	IT LAB	TRAINING	Rob Patrick
1:30 PM	1:30 - 2:20	ADA Accomodations and Technology	103	INFORMATIVE	Malcom McSwean
	1:30 - 3:20	Data Governance	105	TRAINING	IT/IRPE
	1:30 - 2:20	Study Abroad	107	INFORMATIVE	Sarah McKenzie, Sohail Agboatwala
	1:30 - 2:20	Ellucian Workflow Forms	109	INFORMATIVE	Zach Hudgens, Mike Peak, Amie Psarudakis
	1:30 - 2:20	Knowledge City	111	INFORMATIVE	Diana Ford
	1:30 - 2:20	Microsoft Teams	IT LAB	TRAINING	Matt Mercer, Leora Walkner, Dr. Tammy Esteves



# Thursday, September 20, 2018

			LOCATION	ТҮРЕ	PRESENTER(S)
2:30 PM	2:30 - 3:20	Canvas Gradebook	103	TRAINING	Alicia Harkless
	2:30 - 3:20	Study Abroad	107	INFORMATIVE	Sarah McKenzie, Sohail Agboatwala
	2:30 - 3:20	K-12 Stem Initiatives	109	INFORMATIVE	Dr. Fred Figliano, Ruth Busby
	2:30 - 3:20	Visix - Learn More About Digital Signage	111	INFORMATIVE	Diana Ford
3:30 PM	3:30 - 4:20	Closing Remarks	103	INFORMATIVE	Greg Price

